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### **Education BACHELOR OF SCIENCE IN** ACCOUNTANCY

Immaculate Conception College 2015-2019

## **Expertise**

Administration

Language Skills

Time Management

Communications

#### Language

English

Korean

Japanese

# BEATRIX RAMIREZ

# GENERAL VIRTUAL ASSISTANT

#### പ്പ **ABOUT ME**

Hi! I am Beatrix Nicole Ramirez. You can call me Beatrix (or Bea for short). A little fun fact about my name is that my mom got it from Beatrix Potter, an English writer, illustrator, natural scientist, and conservationist best known for her children's books.

I am a graduate of Bachelor of Science in Accountancy and am Civil Service Eligible (Professional). I am adept in the English language and have good communication skills. In terms of customer service, I go above and beyond to ensure customer satisfaction.

My hobbies are reading books- usually Thriller novels and poetry anthologies- and writing short stories and poetry.

# 🗄 Work Experience

2023 _ 2023	EMPERADOR DISTILLERY – PROGREEN AGRICORP INC. (CLERK (ADMIN. DEPT.)) Encoding, scanning documents, perform other office duties as assigned
2021 - 2022	BALAYAN WATER DISTRICT (CLERK ) Encoding, Filing records, answering phone calls, scanning documents, customer service such as handling customer complaints

# **Internship & Training**

#### **SSS SATELLITE OFFICE - BALAYAN**

(CLERK & INFORMATION DESK)

Administrative tasks and customer service such as handling customer complaints

# References

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